

Our Ref: 12591

13th December 2021

Email: stmaryscheveleytreasurer@btinternet.com

Rachel Male
c/o Town Pillar
Willington Parish Council
Twyford Road
Willington
Derbyshire
DE65 6DJ

Dear Rachel

Willington: Town Pillar - Clock – Annual Service Agreement

Further to your recent request and following the completion of works recently carried out I have pleasure in attaching an offer to service the clock commencing next year.

The offer is based on one Clockmaker attending with the use of access equipment as we cannot lean a ladder against the pillar clock. I have allowed for time to erect the access equipment and carry out the service, which I will note in the quotation. I am only able to offer an annual quotation, but I have noted the likely increase year on year for reference.

I trust the attached is of interest and look forward to hearing from you.

Yours sincerely



Jane Fenton
Business Support Executive

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QUOTATION

Annual Service Agreement

To make one visit each year to inspect, clean, adjust and lubricate all normally accessible parts of the clock system and associated equipment.

The cost of the annual service in 2022 will be £394 net plus vat, payable following our service visit. An increase of c3% will be applied to the cost to service each year, with the first increase being applied in 2023.

The cost to attend is for one Clockmaker and includes the access equipment (mi-tower) and time to erect and dismantle the access equipment on site.

Also, after notification of a breakdown or stoppage to attend as soon as possible to correct the fault, but to exclude faults caused by normal wear and tear, misuse, neglect, failure of power supply, vandalism or other circumstances beyond our control, and the provision and fitting of new parts other than those mentioned above. A call-out charge may apply to this visit to cover engineer's time on site and travelling costs.

Please note that this quotation is offered subject to our standard Terms and Conditions enclosed.

- The above quotation is submitted on the understanding that our clockmakers can gain safe access to the clock system during normal working hours, the provision of special access equipment above two meters is excluded, see separate note above.
- No official form of contract is exchanged and this quotation together with your letter of acceptance is considered sufficiently binding.
- Our offer to service the clock system is on the understanding that it is in reasonable working order. If it is found on our visit that additional repair work is required over and above the routine servicing, we will report back to you immediately with details of the extra work required and their likely costs
- Smith of Derby Ltd take GDPR seriously and hold personal information relating to all data subjects in the highest regard. For more information, please see our Privacy Policy on our website.
- This agreement can be terminated by either party giving one months' notice